



Flexible Space Association Awards 2021

Excellence in Customer Service Award

This award will recognise individuals or teams working at a flexible workspace location.

Judges will be looking for outstanding examples of customer service being delivered to flexible workspace customers. Nominations may be made for an individual or team, but should relate to a specific workspace location.

The judges will give consideration to examples of where flexible workspace staff have gone the extra mile to deliver outstanding levels of service to customers. There might be specific instances of this happening, or an overall picture of excellence. The judges will be interested to hear of examples of good customer service delivered during the pandemic, and how this has benefited clients or their business.

There will be five awards made in this category, covering different geographic areas of the UK. Applications will be sorted on receipt, and it is not necessary to indicate the nation or region they are being entered for on this form.

The **deadline for nominations is 6pm on Tuesday 26 October**. These must be submitted in electronic format to jane.sartin@flexsa.co.uk

Nomination Submitted by

Company Name

Email

Telephone

Name(s) of Nominee(s)

Their location

Please set out in no more than 750 words why you believe the individual or team should be the winner of the Excellence in Customer Service Award.

You may also attach photographs and supplementary information, including testimonials or background details. Supplementary information should run to no more than 10 pages in total, ideally submitted as a single PDF. Please move onto the next page when this text box is full.

